

ATTACHMENT I - REFERENCE QUESTIONNAIRE
ST. LUCIE PUBLIC SCHOOLS
RFP 25-20
SPEECH-LANGUAGE THERAPY & AUDIOLOGY SERVICES

FOR: Talk of the Town Speech Therapy, LLC
(Name of Vendor Requesting Reference)

This form is being submitted to your Company for completion as a business reference for the company listed above.

This form is to be returned to the School Board of St. Lucie County, Purchasing Department, email at kimberly.albritton@stlucieschools.org no later than 3:00 p.m., **May 8, 2025**, and **must not** be returned to the company requesting the reference.

For questions or concerns regarding this form, please contact the School Board of St. Lucie County, Purchasing Department, by telephone: (772) 429-3980, or by email at kimberly.albritton@stlucieschools.org. When contacting us, please be sure to include the request for proposal number and title listed at the top of this page.

Company Providing Reference Leon County Schools
Contact Name and Title/Position Treeva Fountain, Program Specialist for Speech Language Services
Contact Telephone Number (850) 487-7897
Contact Email Address treeva.fountain@leonschools.net

Questions:

1. In what capacity have you worked with this company in the past? If the Company was under a similar contract, please acknowledge and explain briefly whether or not the contract was successful.

Comments: TALK OF THE TOWN HAVE PROVIDED CONTRACT SP-LANG THERAPISTS FOR OUR SCHOOL DISTRICT (THROUGH A RECENT 3-YR RFP CONTRACT)

2. How would you rate this Company's knowledge and expertise?
3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: GREAT COMPANY. USUALLY SUPPLY THE MOST STAFF FOR US. (NORMAL CONCERNS W/ DIFFERENCES BTWN DIRECT HIRES & CONTRACT LEARNING OUR WAY OF WORK & POLICIES/PROCEDURES AS WELL AS MEDICAL VS EDUCATIONAL MODEL)

3. How would you rate the Company's flexibility relative to changes in the scope and timelines?
3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: VERY FLEXIBLE, QUICK RESPONSES

4. What is your level of satisfaction with hard-copy materials, e.g. quotation, written scopes of work, reports, logs, etc. produced by the Company?

3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: THEY IMPROVE AS NEEDED & DEMONSTRATE A
DESIRE FOR QUALITY OF WORK.

5. How would you rate the dynamics/interaction between the Company and your staff?

3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments:

6. Who were the Company's principle representatives involved in providing your service and how would you rate them individually? Would you comment on the skills, knowledge, behaviors or other factors on which you based the rating? (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Name: ASHLEY CREGAN Rating: 3

Name: KYLE CREGAN Rating: 3

Name: _____ Rating: _____

Name: _____ Rating: _____

Comments: ASHLEY IS AVAILABLE & SUPPORTIVE (STAFF NEEDS)
KYLE IS RESPONSIVE & HELPFUL (BOOKKEEPING NEEDS)

7. With which aspect(s) of this Company's services are you most satisfied?

Comments: RATES (HOURLY) & # OF STAFF

8. With which aspect(s) of this Company's services are you least satisfied?

Comments:

9. Would you recommend this Company's services to your organization again?

Comments: YES - WE WILL CONTINUE TO USE
TALK OF THE TOWN.

TREGA FOUNTAIN  05/07/2025